# Josef Cohen

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## **Curriculum Vitae**

## **EDUCATION**

Education	Institute	Discipline	Year Graduated
Bachelor's	University of East London, London, England	Law (LLB)	1998
Master's	University of Derby, Israel Branch	Marketing (MAMM)	2007
Doctorate	University of Derby, Derby, England	Ed.D.	2017

## **Doctoral Thesis**

**Title**: Outcomes of a marketing knowledge intervention using a metaphoric storyline approach: a mixedmethods study of 5 Israeli SMEs.

Supervisor: Professor Val Poultney

• 2019, Overseas Degree Evaluation Committee approved

## **Master Dissertation:**

**Title**: The impact of developing third-generation telephony technology on product perception and wordof-mouth advertising

## Scientific Areas of Specialization:

Mixed Methods methodology Small and Medium-size marketing Management Consumer behaviour Consumer psychology / Business psychology Organizational culture change

## **PROFESSIONAL WORK EXPERIENCE**

2022 - Director of Research and Strategic Development - The Israeli Cyber and Security Association (https://www.isbunion.com)
2022 - VP of ON Engineering Company - https://www.on-engineering.co.il/en/from-an-idea-to-reality/)
2022 – Toptal consultant - https://www.toptal.com/finance/resume/josef-cohen

## 2021-2022 CEO / Law Services - Law

I have Lead 15 -a personal Law office responsible for all marketing strategy, brand management, consumer acquisition and retention marketing, corporate communications, digital marketing, sales support, business process flow definition, business technological supporting systems, Inbound marketing, and outbound marketing.

## 2017-2021 VP Marketing / Business Development - Investments

I have Led a 20-25-person department responsible for all consumer acquisition and retention marketing, Unique business model development, Branding, corporate communications, digital marketing, sales support, project development and coordination, business process flow definition, and business technological supporting systems, Inbound marketing, outbound marketing. Drove record sales in access of 5 million NIS per month.

## 2015-2017 Chief marketing (CMO) – Manufacturer

Company: Infrastructure and building industry sector with 650 people Define marketing strategy, conduct market research and marketing plans, plan marketing budget, manage marketing department/staff, execute IMC (Integrated Marketing Communications) model to support corporate revenue goals and enhance brand awareness, approve new advertising budgets to increase sales by 64% in the first year.

I have Implemented customer service methodology and standards that resulted in the improvement of existing business customer services by more than 50%.

Reorganized company managerial structure, which resulted in a new division roll and responsibilities. Developed and executed activities for customized software applications that have been designed to support the objectives of the organization across the board.

## 2007-2017 - Business Consultant for companies and organizations in Israel

Over 500 consultancies in Israel.

Created adjusted growth strategy and tactics for clients, identified new business opportunities, business problem solving, unique product and services development, optimized overall marketing scheme for clients online and offline, including SaaS marketing, Inbound marketing, outbound marketing, Planning Product Development & Introduction (product launch).

I have designed and implemented digital and social media strategies focusing on inbound marketing, consumer retention, SEM, affiliate marketing, retargeting and display marketing, E-commerce. Generated growth for 87% of my clients in revenues during the first year.

I have led complex inter-organizational processes to success.

Written over 50 business plans in different industries, Initiated market research studies and analyzed findings to understand customer and market opportunities.

## **TEACHING EXPERIENCE**

Colman College (2022) – Business faculty, marketing studies Leading a self-made course, establishing and managing s small business.

Sapir College (2020-2021) – Digital marketing department Lecturer in the Department of Digital Marketing Technologies leads ht course of IOMA- Inbound outbound marketing analysis (IOMA) with a customized marketing brief

Part of the College research team in a project on behalf of the Ministry of Science: Ways of dealing with small and small businesses in the periphery in crisis/test case: Corona epidemic, Israel 2020-2021. West Galilee College (2016-2017) - Guest lecturer on marketing and advertising Amal College Network (2005-2007) – Guest lecturer on marketing management

## **TRAINING AND SKILLS**

Web Development 5.0, Web Programming – ASP, Net framework, Java script, SEO, SEM, Photoshop, social advertising tools, Google advertising tools and analysis. Research tools – Atlas ti8, Tableau 2020.2, Excel. Psychology, Organizational psychology Professional training with a diploma.

## **ADDITIONAL INFORMATION**

Languages: Hebrew, English. Proficient computer skills Ries & Ries Israeli Rep | Positioning Pioneers | Consulting. Military service:1989 – 1992

## **PUBLICATIONS AND SCHOLARSHIP WORK**

## **Refereed Publications**

- 1. Josef Cohen, Marom Shaike. Proposed Growth Model for SMEs Using the Delphi Method. Middle East Journal of Business. 2021; 16(2): 5-19. DOI: 10.5742/MEJB.2021.93890
- 2. Josef Cohen, Marom Shaike. Proposed Growth Model for SMEs Using the Delphi Method. Middle East Journal of Business. 2021; 16(2): 5-19. DOI: 10.5742/MEJB.2021.93890
- 3. Cohen, J. (2018). Overcoming SMEs' resistance to learning through a metaphor/storyline approach: A qualitative assessment of a novel marketing intervention. *Middle East Journal of Business*, *13*(1).
- 4. Cohen, J. (2017). Improving marketing knowledge among Israeli SMEs using metaphor-and storyline-based intervention. *Middle-East Journal of Business*, *12*(3), 10-19.

## Books

5. Cohen, J., and Sullam, Y. (2010). 26 marketing mistakes to avoid and be successful. Doron books Ltd.

## **Non-referred Publications**

- Cohen, J. (2019). Innovation in Small Business, Should or Should Not? Allmarketing– Israel Marketing Portal
- 7. Cohen, J. (2017). *Require a marketing person to increase sales without strategy.* Allmarketing Israel Marketing Portal
- 8. Cohen, J. (2015). Establishing Credibility in sales. SiliconIndia- India Marketing Blog
- 9. Cohen, J. (2015). What is the best way to motivate salespeople? Allmarketing Israel Marketing Portal
- 10. Cohen, J. (2014). *The Product or What consumers Think About it?* Allmarketing Israel Marketing Portal
- 11. Cohen, J. (2013). Measure Success. Calcalist Online Portal
- 12. Cohen, J. (2012). *The Smart Advertising World: A Guide to Small and Medium-size Businesses*. Allmarketing – Israel Marketing Portal
- Cohen, J. (2012). Consumer behaviour research: The lipstick reader. Allmarketing Israel Marketing Portal
- 14. Cohen, J. (2012). The visual component speaks strongly of words. Calcalist Online Portal
- 15. Cohen, J. (2011). *Baby products in Israel are also one of the most expensive countries in the world*. The Marker Online portal

## Conferences

- 16. HP Ranna Marketing psychology in practice
- 17. . Trellidor headquarters Marketing psychology in practice, organizational psychology, Branding

- 18. Canada-Israel headquarters Sales psychology, body language in sales, Branding
- 19. Derby University Metaphors in the use of marketing
- 20. . SME conference in Tel-Aviv What is marketing
- 21. Low electricity convention Affecting the consumers

#### **Papers in Progress**

- 22. Comparing middle and north SME performance stability in Israel during COVID-19: Perspective through the efficacy of dynamic capabilities (With Dr Ohad Shaked)
- 23. In search of a new paradigm and fresh perspective for marketing operation within SME.
- 24. Identify critical factors and timelines that contribute to SMEs' financial break-even point.

#### 25. Books in Progress

1. Playing marketing - A research-based training book for SMEs looking to save their business.

## **Research Review**

 Ref.: Ms. No. RSBE-2021-0210 "Biotechnology SMEs: Capabilities, Age, Size & Firm Survival" Journal of Small Business & Entrepreneurship